

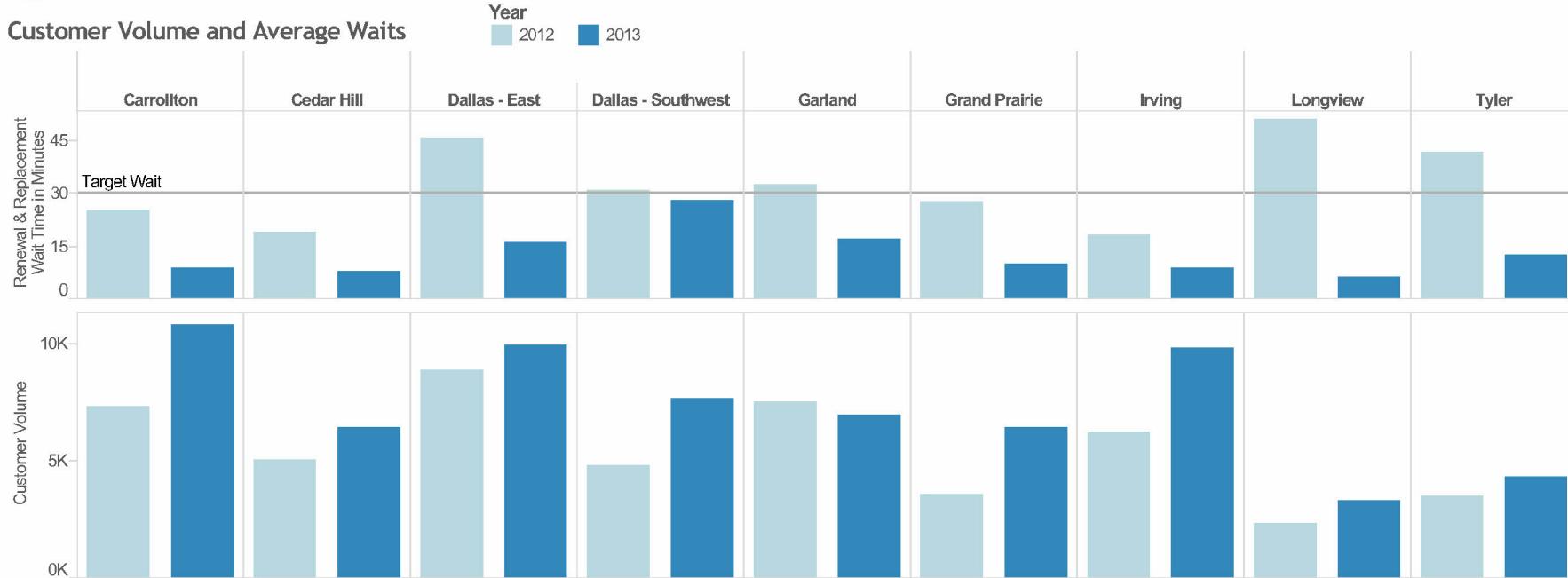


Driver License Regional Monthly Review

Region 1A: Dallas Area

September 2013

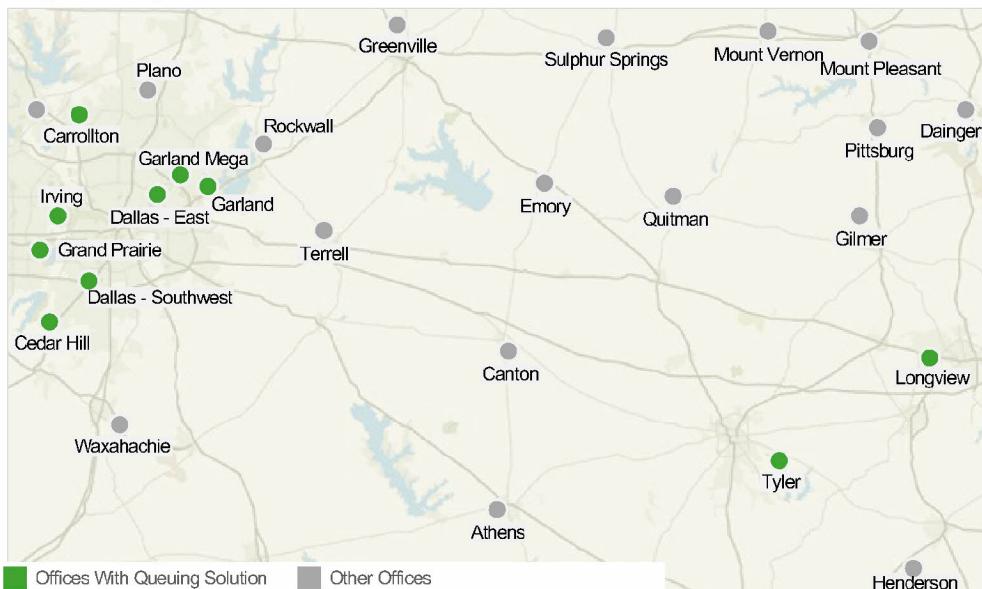
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Carrollton	4,331	2,453	4,048	9	29	36
Cedar Hill	2,488	1,667	2,278	8	16	58
Dallas - East	4,383	2,454	3,114	16	39	24
Dallas - Southwest	3,074	2,155	2,440	28	32	40
Garland	3,147	1,331	2,491	17	21	34
Grand Prairie	2,497	1,623	2,334	10	29	44
Irving	2,792	1,810	5,250	9	22	48
Longview	1,784	774	764	6	6	12
Tyler	2,028	969	1,342	12	17	16

Regional Map

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